

## THIRD PARTY SUB-PROCESSOR LIST

Last Updated: 01 November 2022

Hall & Partners Europe Ltd and Hall & Partners USA LLC (“Hall & Partners”) uses certain sub-processors to facilitate the administration of its business and to assist it in providing its services to its clients. A sub-processor is a third-party service provider or data processor engaged by Hall & Partners, who has or potentially will have access to, or process personal data. Hall & Partners engages different types of sub-processors to perform various functions as explained in the table below.

### Contractual safeguards

Hall & Partners requires its sub-processors to enter into agreements that satisfy the requirements of the General Data Protection Regulation and where applicable other local laws and legislation, including but not limited to obligations to:

- process personal data in accordance with Hall & Partners documented instructions;
- ensure that persons authorised to process the personal data have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality;
- not engage a sub-processor without prior specific or general written authorisation of Hall & Partners and when engaging a sub-processor, impose the same data protection obligations as are in place between itself and Hall & Partners;
- provide regular training in security and data protection to personnel to whom they grant access to personal data;
- implement and maintain appropriate technical and organisational measures to ensure the security, integrity and confidentiality of personal data;
- promptly inform Hall & Partners about any actual or potential security breach; and
- cooperate with Hall & Partners in order to deal with requests from Hall & Partners clients, data subjects or data protection authorities, as applicable.

### Sub-processors

The following is a current list (as at the date at the top of this page) of the names of Hall & Partners key sub-processors and the purposes for which they process personal data

Entity Name	Purpose	Entity Location	More Information
Appcues	Build personalized product experiences	United States	<a href="https://www.appcues.com/">https://www.appcues.com/</a>
Ask Wonder	Industry data	United States	<a href="https://askwonder.com/">https://askwonder.com/</a>
Askia	Insight automation	France	<a href="https://askia.com/">https://askia.com/</a>
Atlas	Healthcare data collection solutions	United States	<a href="https://www.atlasprimary.io/">https://www.atlasprimary.io/</a>
AWS	Web & server hosting/database	United States, United Kingdom	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>
Brandwatch	Social listening platform	United Kingdom	<a href="https://www.brandwatch.com/">https://www.brandwatch.com/</a>
Browserstack	Web/Mobile emulator platform	India	<a href="https://www.browserstack.com/">https://www.browserstack.com/</a>
Caplena	Text analysis tool for customer feedback.	Switzerland	<a href="https://caplena.com/">https://caplena.com/</a>
Content Stream	Development Partner	Spain	<a href="http://www.digital-stream.com.ar/">http://www.digital-stream.com.ar/</a>
CRC Research	Market research field services	Canada	<a href="https://crcresearch.com/">https://crcresearch.com/</a>
CrowdEmotion	Emotional Response Platform	United Kingdom	<a href="https://www.crowdemotion.co.uk/">https://www.crowdemotion.co.uk/</a>
Datamatics	Operational services	India	<a href="https://www.datamatics.com/">https://www.datamatics.com/</a>

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Public



Datashaka	Datasource Middleware	United Kingdom	<a href="https://www.datashaka.com/">https://www.datashaka.com/</a>
Discover AI	AI powered desk research	United Kingdom	<a href="https://www.discover.ai/">https://www.discover.ai/</a>
Dynata	Sample services, data collection platform	United States	<a href="https://www.dynata.com/">https://www.dynata.com/</a>
Empower	Translation agency	United Kingdom	<a href="https://www.empowertranslate.com/">https://www.empowertranslate.com/</a>
Estudio Silvia Roca	Qualitative research services	Spain	<a href="https://esr-research.com/">https://esr-research.com/</a>
Exafield	Healthcare fieldwork partner	France	<a href="https://www.exafield.com/">https://www.exafield.com/</a>
FocusVision	Online qualitative research	United States	<a href="https://www.forsta.com/">https://www.forsta.com/</a>
Furthermore	UX product service & design	United Kingdom	<a href="https://www.furthermore.co.uk/">https://www.furthermore.co.uk/</a>
GitHub	Code Repository	United States	<a href="https://github.com/">https://github.com/</a>
Global Health Recruitments	Recruitment Agency	United Kingdom	<a href="https://www.linkedin.com/in/antoniovichi/">https://www.linkedin.com/in/antoniovichi/</a>
Infogram	Visualization platform	United States	<a href="https://infogram.com/">https://infogram.com/</a>
IVP France	Fieldwork Partner	France	<a href="https://interviewpartners.com/network/france/">https://interviewpartners.com/network/france/</a>
Just Worldwide	Fieldwork Partner	United Kingdom	<a href="https://www.just-worldwide.com/">https://www.just-worldwide.com/</a>
Litmus	Email testing platform	United States	<a href="https://www.litmus.com/">https://www.litmus.com/</a>
Living Lens	Automated Video Curation	United States	<a href="https://www.medallia.com/livinglens/">https://www.medallia.com/livinglens/</a>
M3	Qual & Quant Research Partner	United States	<a href="https://www.m3global.com/">https://www.m3global.com/</a>
Medefield	Online Filedwork Services	Luxembourg	<a href="https://www.medefield.com/">https://www.medefield.com/</a>
Medothic	Qual Healthcare Partner	Germany	<a href="https://medothic.com/">https://medothic.com/</a>
Medplanet	Qual Healthcare Partner	France	<a href="https://www.medplanet.biz/">https://www.medplanet.biz/</a>
MedSurvey	Qual Healthcare Partner	United States	<a href="https://www.medsurvey.com/">https://www.medsurvey.com/</a>
Microsoft	Web & server hosting/database	United States, United Kingdom	<a href="https://www.microsoft.com/">https://www.microsoft.com/</a>
Nielsen	Media Data	United States	<a href="https://www.nielsen.com/">https://www.nielsen.com/</a>
One Pulse	Online Survey platform	United Kingdom	<a href="https://www.onepulse.com/">https://www.onepulse.com/</a>
Paradigm	Quant Healthcare Partner	United States	<a href="https://corporate.paradigmsample.com/">https://corporate.paradigmsample.com/</a>
ProjectBoard	Product Management Platform	India	<a href="https://www.flowpot.com/product/projectboard">https://www.flowpot.com/product/projectboard</a>
Q2Q Global	Qual Healthcare Partner	Spain	<a href="https://q2qglobal.com/">https://q2qglobal.com/</a>
Qualtrics	Data collection platform	United States	<a href="https://www.qualtrics.com/">https://www.qualtrics.com/</a>
Quandl	Data Publisher	Canada	<a href="https://data.nasdaq.com/publishers/QDL">https://data.nasdaq.com/publishers/QDL</a>
Schlesinger	Healthcare Research Partner	United States	<a href="https://www.schlesingergroup.com/">https://www.schlesingergroup.com/</a>
Searchlight	Qual Healthcare Partner	Germany	<a href="https://searchlight.de/">https://searchlight.de/</a>
Sendgrid	Email automation platform	United States	<a href="https://sendgrid.com/">https://sendgrid.com/</a>
Sermo	Qual Healthcare Partner	United Kingdom	<a href="https://www.sermo.com/">https://www.sermo.com/</a>
SGR International	Qual Healthcare Partner	Italy	<a href="https://www.sgr-international.com">https://www.sgr-international.com</a>
SHGlobus	Quant Healthcare Partner	United States	<a href="https://www.surveyhealthcareglobal.com/">https://www.surveyhealthcareglobal.com/</a>
Toluna	Self serve scripting and surveys	United States	<a href="https://www.toluna.com/">https://www.toluna.com/</a>
UGAM	Operational services	India	<a href="https://www.ugamsolutions.com/">https://www.ugamsolutions.com/</a>
WebMD	Quant Healthcare Partner	United States	<a href="https://www.webmd.com/">https://www.webmd.com/</a>
ZenDesk	Support ticketing platform	United States	<a href="https://www.zendesk.com/">https://www.zendesk.com/</a>
ZenHub	Development workflow platform	United States	<a href="https://www.zenhub.com/">https://www.zenhub.com/</a>



## Software providers, network providers and consultancies

Hall & Partners also uses a number of software providers, network providers and consultancy firms that, in instances where support is provided, may be able to access Hall & Partners systems and incidentally see personal data.



## Document Owner and Approval

The Global Head of Governance Risk & Compliance is the owner of this document and is responsible for ensuring that this document is reviewed in line with the requirements in Clause 5.1.2 in the [ISPMS Information Security and Privacy Manual](#).

A current version of this document is available to all members of staff on the corporate intranet and is published externally on the corporate website.

This Terms of Service was approved by the Senior Leadership Team on the date below and is issued on a version-controlled basis under the signature of the Chief Growth Officer (CGO).

Signature: *Peter Teachman*  
Peter Teachman (Nov 1, 2022 14:51 EDT)

Date: **Nov 1, 2022**

## Change History Record

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